



What is Maryland Relay?

Maryland Relay is a free public service that allows people, unable to use a standard telephone, to both make and receive calls.

How does Relay work?

Dial 711 to connect with Maryland Relay. A qualified Operator (OPR) will ask for the area code and the number of the person you wish to call before starting to relay the conversation. The OPR will voice the typed message from the text telephone (TTY) user to the person on the other end. The OPR then relays the spoken words by typing any responses back to the TTY user.

Captioned Telephone Service

Captioned Telephone is ideal and available for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with one essential difference: it allows users to listen to their phone conversations while reading captions of what's being said to them.

MAT Program (Maryland Accessible Telecommunications)

Maryland residents who have difficulty using a standard telephone may be eligible to receive devices or training to improve their ability to use the telephone through the Maryland Accessible Telecommunications Program (MAT).

Customer Care: moreinfo@mdrelay.org
Visit: MDRelay.org

Write: Maryland Relay/MAT Program
301 W. Preston Street, Ste. 1008-A
Baltimore, MD 21201

Dial 711 to access Maryland Relay

IN AN EMERGENCY DIAL 9-1-1 DIRECTLY!



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