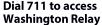**WASHINGTON RELAY**

What is Washington Relay?
Washington Relay is a public service providing access to prompt, professional and precise communication through a telephone. Consumers of these specialized services, specifically individuals who are deaf, DeafBlind, hard of hearing or who are speech-disabled, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS) and Spanish. This helps ensure the ability to connect with family, friends or businesses with ease.

How does relay work?
Simply dial 711 to connect with Washington Relay. A qualified Communication Assistant (CA) will ask for the area code and the number of the person you wish to contact before beginning to relay the call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA will then relay your voiced response by typing it to the TTY user.

How do I apply for specialized equipment?
The Washington Telecommunication Equipment Device program offers specialized equipment to eligible individuals in Washington who are deaf, DeafBlind or who are speech-disabled. For more information you can visit: www.dshs.wa.gov/altsa/odhh/telecommunication-equipment-distribution or call 800-422-7930 (voice/TTY) or 360-339-7755 (VP).

Dial 711 to access Washington Relay

Customer Care:
WARelay@HamiltonRelay.com

DSHS WASHINGTON STATE Department of Social and Health Services